

## **MISSION OF THE TUOLUMNE UTILITIES DISTRICT**

*“To responsibly manage District resources in order to provide our community with reliable, high quality water, wastewater and other utility services.”*

- *maximize available water supplies and secure additional supplies to meet current and future needs,*
- *invest in our workforce and in infrastructure to provide high quality and efficient services,*
- *practice environmental stewardship for multiple benefits and protect our resources,*
- *recognize the importance of local cultural and historic resources in our planning efforts,*
- *manage long term costs to protect future affordability,*
- *enhance our customer service, public education and information methods to maintain the public trust, and*
- *cooperate with strategic partners to protect regional water resources for the people we serve.*

### **1.0 Personnel/Organization**

**Element Objective and Strategy:** *The objective is to employ and retain a high quality, motivated workforce. We will do this by offering competitive compensation and benefits, insisting on a safe workplace, providing opportunities for training and advancement and utilizing sound management practices and policies.*

### **2.0 Infrastructure**

**Element Objective and Strategy:** *Our objective is to plan, build and maintain safe and reliable utility infrastructure for current and future customers. We will make knowledge-based decisions, compare alternatives, use quality materials, employ progressive methods, and continue preventive maintenance programs.*

### **3.0 Fiscal Management**

**Element Objective and Strategy:** *Our objective is to manage public funds to assure financial stability and prudent rate management and to demonstrate responsible stewardship in the context of regulatory requirements. TUD will promote rate equity and assure that financial resources are available to fund current and future demands.*

### **4.0 Administrative Management**

**Element Objective and Strategy:** *Our objective is to provide supportive and effective policies, procedures and practices that will assure that the District operates in an open and effective manner. Our strategy is to regularly monitor and improve these to improve operational efficiencies and address emerging needs.*

### **5.0 Partnerships**

**Element Objective and Strategy:** *Our objective is to establish a wide range of relationships to strengthen the District's ability to serve its customers. We will do this by public outreach, establishing strategic ties with other organizations, participating in professional associations and conducting our business in an open, honest and ethical manner.*

### **6.0 Regulatory Relations**

**Element Objective and Strategy:** *Our objective in this area is to maintain beneficial relationships with our regulators. We will do this by staying current with legal and regulatory requirements, maintaining strong communications and instilling confidence in our methods and results.*